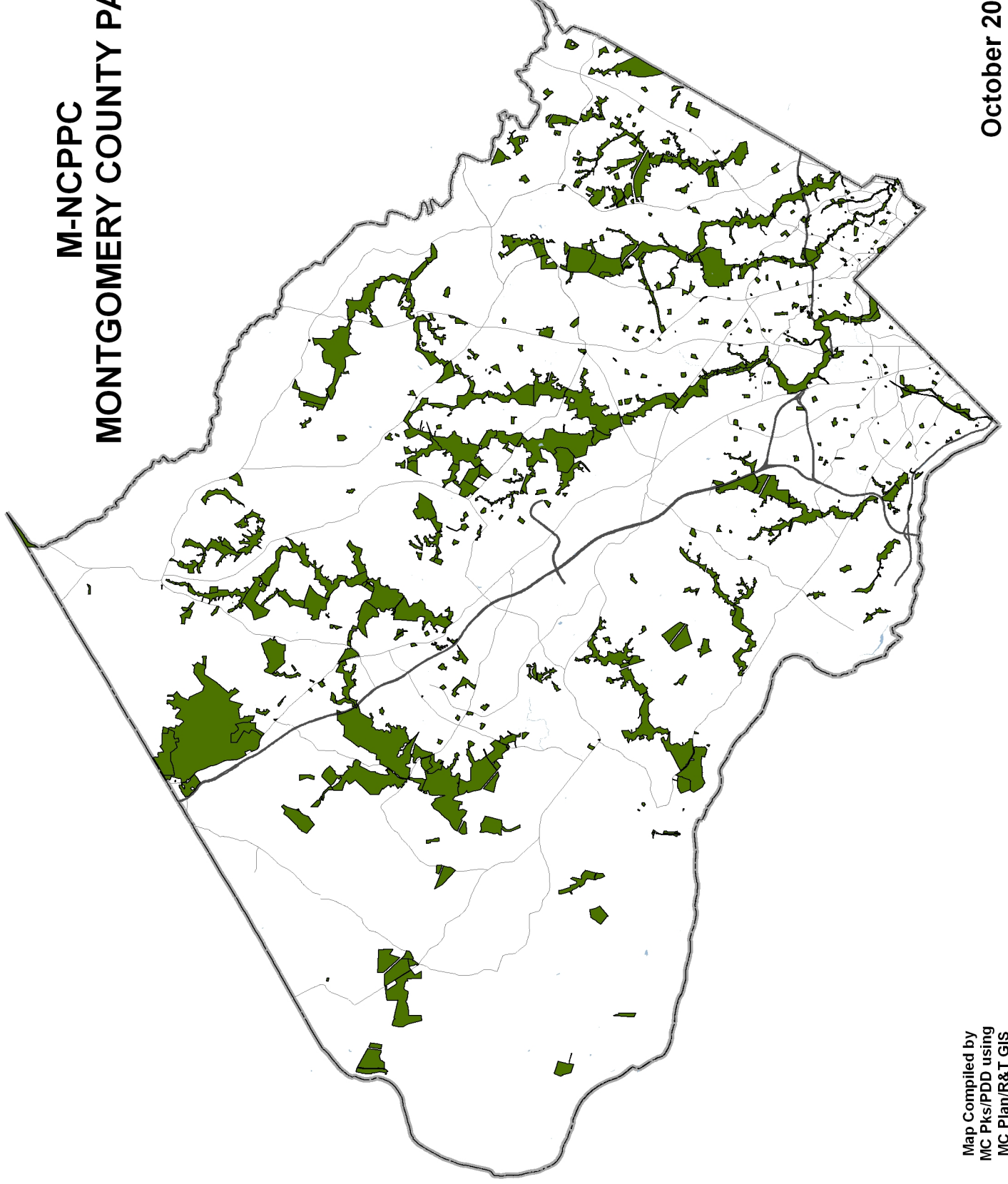


department of parks  
appendix





# M-NCPPC MONTGOMERY COUNTY PARKS



Map Compiled by  
MC Pks/PDD using  
MC Plan/R&T GIS

October 2008

### Listing of Park Activity and Ancillary Buildings

	Park Name	Use
1	Adventure Conservation Park	Park House/ Meeting Space
2	Agricultural History Farm Park	Permitted
3	Argyle Local Park	Permitted
4	Ayrlawn Local Park	Leased to YMCA
5	Camp Seneca Special Park	Permitted
6	Capitol View-Homewood Local Park	Permitted
7	Clarksburg Neighborhood Park	Permitted
8	Colesville Local Park	Permitted
9	Ednor Local Park	Leased to Camp Sonshine
10	Garrett Park Estates Local Park	Permitted exclusively to Garrett Park Nursery School
11	Glenmont Local Park	Permitted
12	Hillandale Local Park	Permitted
13	Indian Spring Terrace Local Park	Permitted
14	Kemp Mill Estates Local Park	Permitted
15	Ken-Gar Palisades Local Park	Permitted
16	Lynnbrook Local Park	Permitted
17	Maplewood-Alta Vista Local Park	Permitted
18	Maydale Conservation Park	Leased to Friends of Nature Centers
19	Meadowbrook Local Park	Permitted
20	Nolte Local Park	Permitted
21	Norbeck-Muncaster Mill Neighborhood Park	Permitted
22	North Chevy Chase Local Park	Permitted
23	North Four Corners Local Park	Permitted
24	Norwood Local Park	Temporarily closed for emergency repairs
25	Norwood Local Park - Bldg. 1	Permitted exclusively to B-CC Nursery School
26	Norwood Local Park - Bldg. 2	Leased to Over-60 Counseling Services
27	Owens Local Park	Permitted
28	Pilgrim Hill Local Park	Permitted
29	Pinecrest Local Park	Permitted
30	Quince Orchard Valley Neighborhood Park	Permitted
31	Randolph Hills Local Park	Closed for Demolition
32	Sligo Avenue Neighborhood Park	Permitted
33	Sligo-Dennis Avenue Local Park	Permitted
34	Spencerville Local Park	Permitted
35	Stoneybrook Local Park	Permitted
36	Takoma-Langly Community Center	Leased to Mo.Co. Rec. Dept.
37	Tilden Woods Local Park	Permitted
38	Veirs Mill Local Park	Permitted
39	Westmoreland Hills Local Park	Leased to Westmoreland Citizens Association
40	Wheaton Community Center	Leased to Mo.Co. Rec. Dept.
41	Wheaton-Claridge Local Park	Permitted

# ATHLETIC FIELD INSPECTION AND EVALUATION PROGRAM

## Fields Closed for Renovation 09/08

### Evaluation Categories

Park Location	Photographed	Turf Coverage	Goals/center field	Soil compaction	Evaluation Completed	Next Evaluation
Leahman LP	✓	✓	✓	✓	8/25/08	08/09
Blueberry Hill	✓	✓	✓	✓	8/25/08	08/09
Layhill	✓	✓	✓	✓	8/25/08	08/09
Damascus	✓	✓	✓	✓	8/25/08	08/09
Cannon Rd.	✓	✓	✓	✓	8/26/08	08/09
Calverton Galway	✓	✓	✓	✓	8/26/08	08/09
Avenel	✓	✓	✓	✓	8/25/08	08/09
Little Falls SVU	✓	✓	✓	✓	8/25/08	08/09
Saddlebrook	✓	✓	✓	✓	8/25/08	08/09
Sligo Creek SVU	✓	✓	✓	✓	8/25/08	08/09
Rock Creek Hills	✓	✓	✓	✓	8/26/08	08/09
Rock Creek Hills	✓	✓	✓	✓	8/26/08	08/09
MLK Rec. Soccer						04/09

✓ = completed

\*See individual evaluation sheets for results and attached photographs

# ATHLETIC FIELD INSPECTION AND EVALUATION PROGRAM

## Fields Returning to Play 09/08

### Evaluation Categories

Park Location	Photographed	Turf Coverage	Goals/center field	Soil compaction	Evaluation Completed	Next Evaluation
Flower Valley	✓	✓	✓	✓	8/25/08	11/08
Gunners Lake	✓	✓	✓	✓	8/25/08	11/08
MLK Jr. Rec. football	✓	✓	✓	✓	8/25/08	11/08
Bradley	✓	✓	✓	✓	8/25/08	11/08
Southeast Olney	✓	✓	✓	✓	8/25/08	11/08
Pleasant View	✓	✓	✓	✓	8/25/08	11/08
Glenfield	✓	✓	✓	✓	8/25/08	11/08
Nolte	✓	✓	✓	✓	8/25/08	11/08
Jessup Blair	✓	✓	✓	✓	8/25/08	11/08
Dufief						04/09

✓ = completed

\*See individual evaluation sheets for results and attached photographs

## Proposed Athletic Field Fee Increases

Current Fee	Current \$/Hr Equivalent	Proposed Fee
Local Park Fields		
\$48/admin fee	\$1.77/hour	\$3/hour
Regional and Recreational Park Fields		
\$25/game, 12 and under, all sports	\$15/hour (average)	\$15/hour youth unlit fields
\$40/game, 13+, softball, soccer, football		\$30/hour youth lit fields
\$50/game, 19+, baseball		\$20/hour adult unlit fields
		\$35/hour adult lit fields

## **Cultural Resources: Semi Annual Status Report**

Acorn at Silver Spring	Historic Paint Analysis Scheduled
Stubbs Barn	Historic Research Ongoing
Blockhouse Point	Self-Guided Brochure Completed Archaeological Digs Ongoing
Perry Browning House	Dendrochronology Completed Salvage Plan Developed
Bureau of Animal Industry (Norwood Rec.)	Feasibility Study RFP Started Nomination to Master Plan for Historic Preservation in Progress
Bussard Farm (Ag. History)	Farmhouse Tours Ongoing Kitchen Rehabilitation Working Group Formed Maintenance Shed Repaired and Painted Historic Colors Corn Crib Stone Footings Replaced Bussard Family Oral Histories Ongoing Newmantown Oral Histories Ongoing
Civil War Podcast	In Development through Heritage Montgomery
Darby House	House Painted Historic Shingle Roof Repaired Curatorship RFP in Progress
Darby Store	Tarp placed on Store Hazardous Materials Study Completed Preservation Architect Hired for Stabilization Plans Plywood Added to Unsecured Openings Curatorship RFP in Progress
Darnestown Heritage Park	Historic Interpretation for Facility Plan
Dowden's Ordinary	Ghost Structure Design Ongoing
Germantown Master Plan	Parks Cultural Resources Component Completed
Goshen Mill Sign	Marker in Progress (with Goshen Historical Society)
Josiah Henson Site ("Uncle Tom's Cabin")	Historic Structure Report Completed Facility Plan RFP Initiated Advisory Committee Formed Dendrochronology Ongoing Historic Paint Analysis Scheduled Public Tours Ongoing Historic Research Ongoing
Hyattstown Mill	Mill Exhibit Loaned and Installed in Building



Mooseum	Construction Documents Ongoing (PDD)
Kingsley School	New Floor Laid Vandalized Walls Repaired Annual Tours/ Public Programs Ongoing
Meadowbrook Stables	Construction Documents for Life Safety Ongoing
Northwest Branch Master Plan	Parks Cultural Resources Component Ongoing
Poole's House	House Painted Construction Documents for Handicapped Ramps Received
Poole's Store	Store Painted Construction Documents for Handicapped Ramps Received
Rachel Carson Greenway	Historic and Natural Interpretive Signage Grant Implementation
Robert Morse (WSSC) Buildings	National Park Service Historic Document Draft Completed
Jeremiah Norwood Tobacco Barn	Dendrochronology Completed Reconstruction Plan Developed
Oakley Cabin	Kiosk Installed Trail Improvement Ongoing Supply closet Built Dendrochronology Scheduled Tours and Public Programs Ongoing
Red Door Store	Upstairs Room Stabilization Planned Curatorship RFP in Progress
Selden Island	Archaeological Reconnaissance Ongoing Easement Discussions Underway (Legacy)
Seneca Stone Barn	Stabilization Underway
Underground RR Experience Trail	Trail Cleanup Ongoing Public Tours Ongoing
Brainard Warner House	Offers Received on RFP; Evaluation Panel in Progress
Waters House Barn	Coordination with MCHS Ongoing
Joseph White House	Curatorship RFP in Progress
Unnamed Cabin, Little Bennett	Dendrochronology Completed
Upper Rock Creek Trail Corridor Plan	Mill Trail Developed as Part of Plan

Underground RR Experience Trail	Trail Cleanup Ongoing
Unnamed Cabin, Little Bennett	Dendrochronology Completed
Upper Rock Creek Trail Corridor Plan	Mill Trail Developed as Part of Plan Vandalized Walls Repaired
Waters House Barn	Coordination with MCHS Ongoing
White Flint Sector Plan	Parks Cultural Resources Component Completed
Woodlawn Barn	RFP for Design Services Winter 2008 Issuance
Woodlawn Manor	House Painted
Ziegler Log House	Dendrochronology Completed

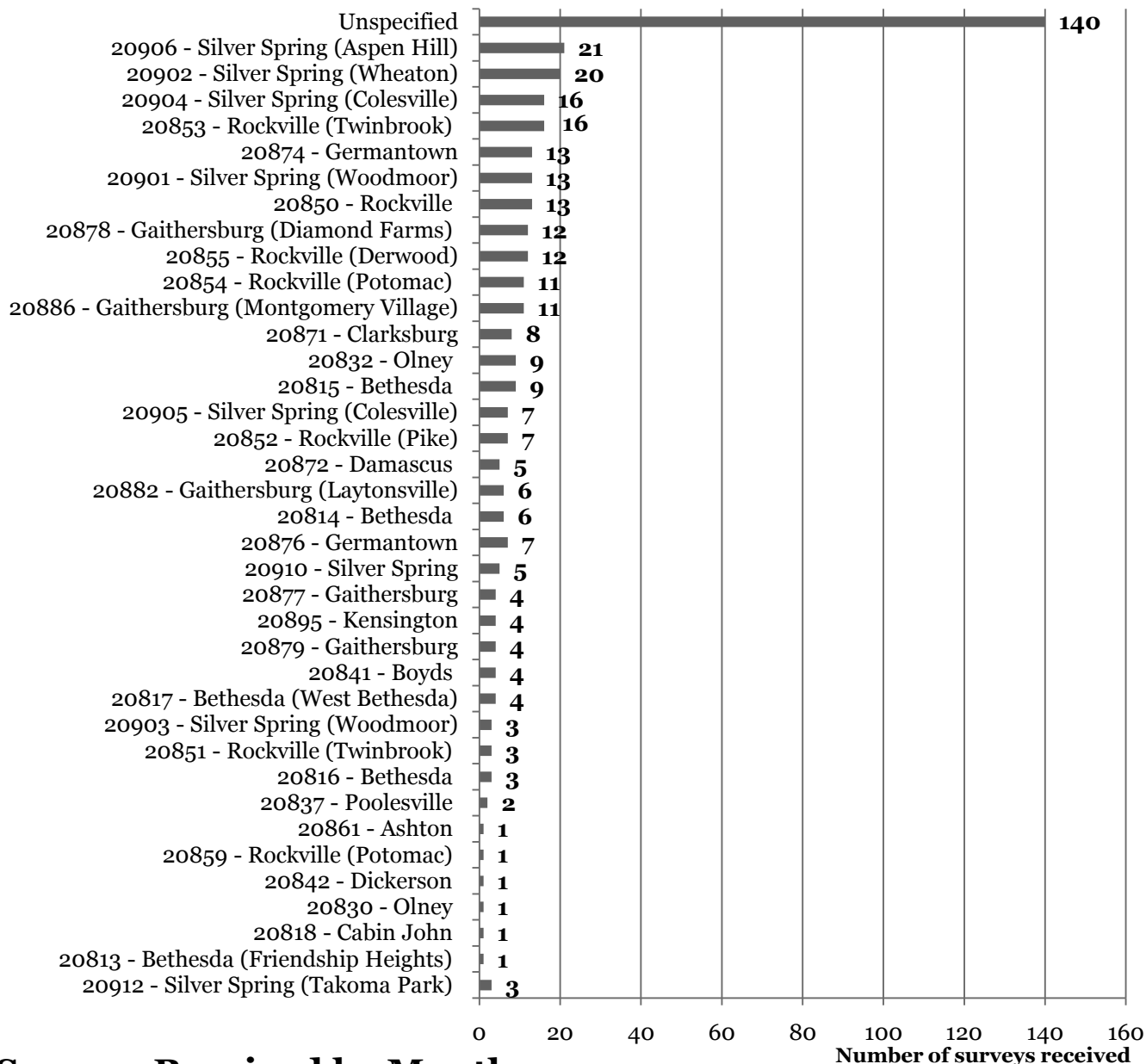
# All Reporting Facilities

Q4 FY 2008 Survey Results

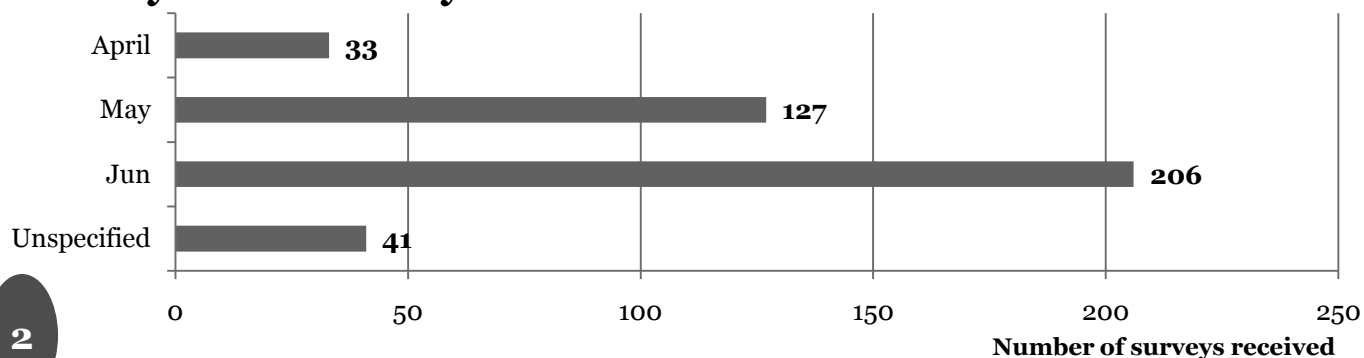
## All Reporting Facilities

## Zip Code and Monthly Trends

### Surveys Received by Zip Code

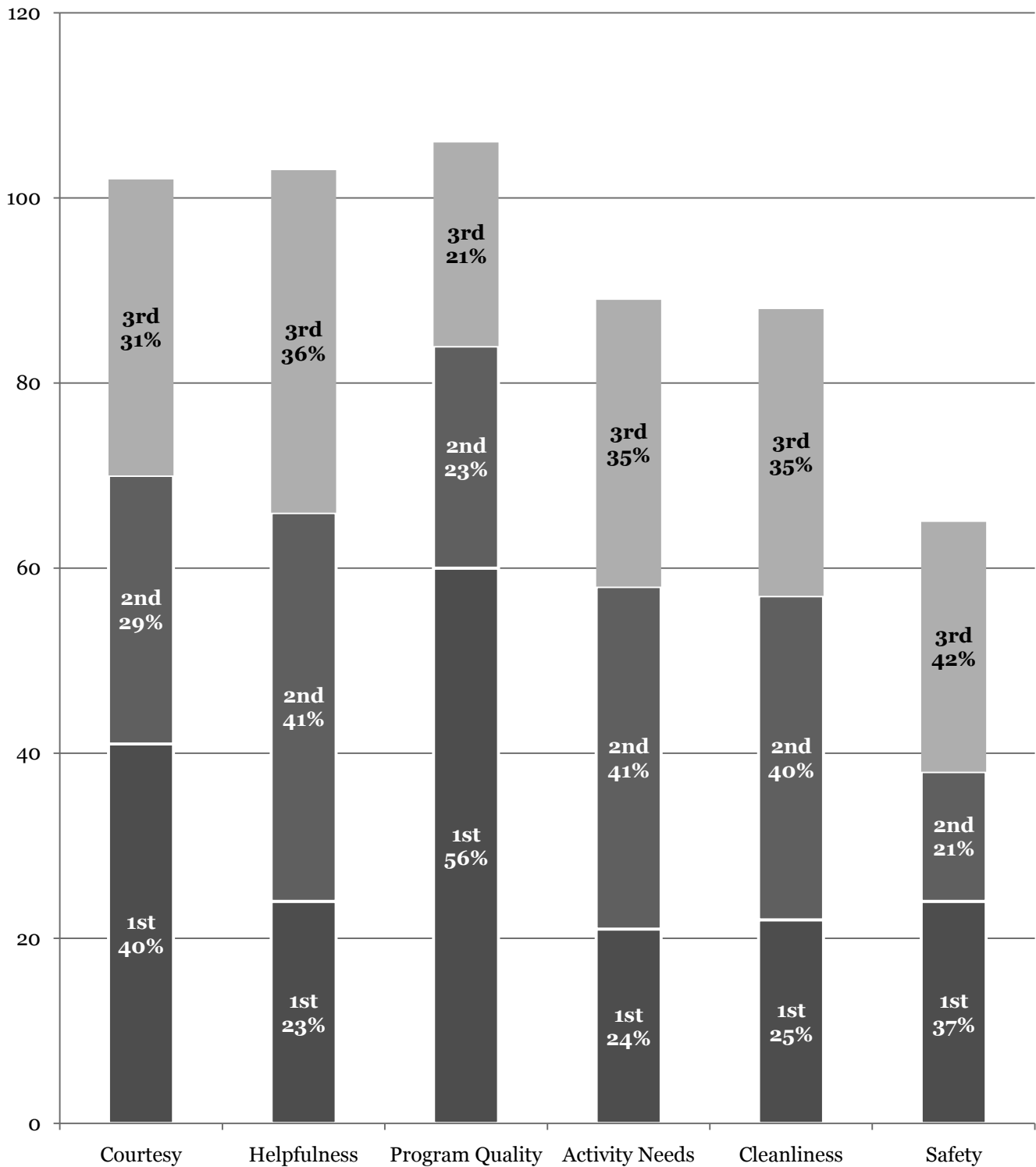


### Surveys Received by Month



## All Reporting Facilities

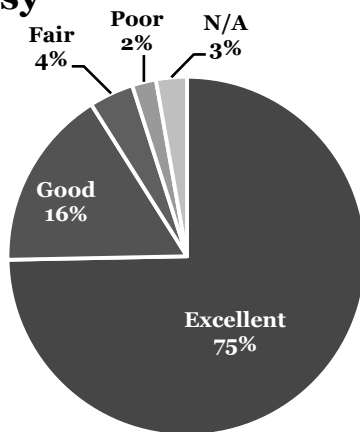
## Most Important Service Factors



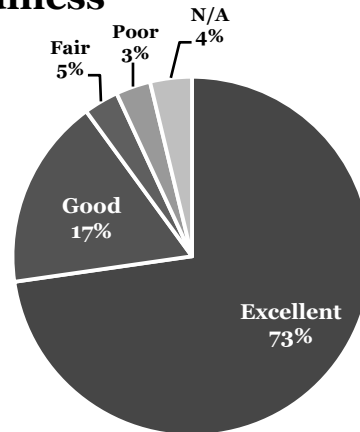
## All Reporting Facilities

## Service Ratings

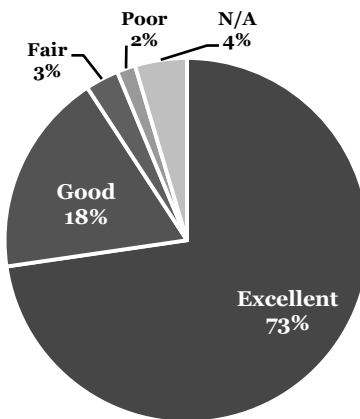
### Courtesy



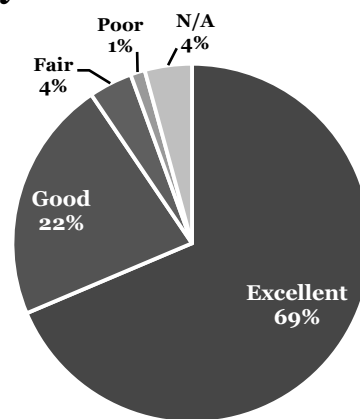
### Helpfulness



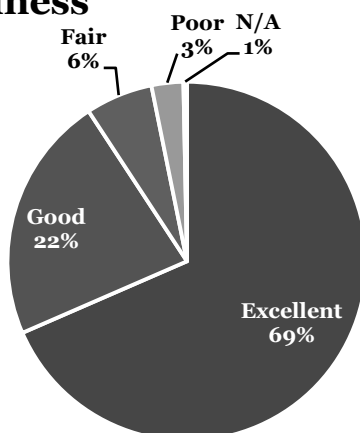
### Program/Service Quality



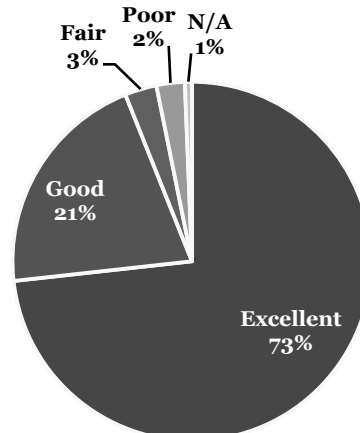
### Activity Needs Met



### Cleanliness



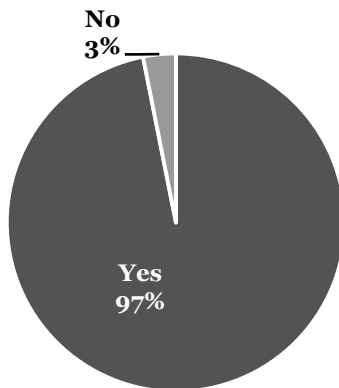
### Safety



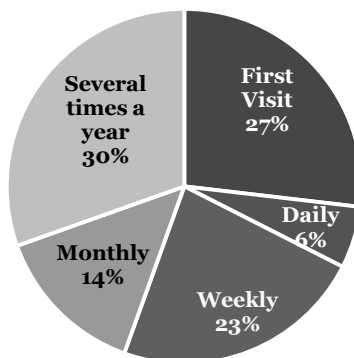
# All Reporting Facilities

## Frequency, User Recommendation, Summary

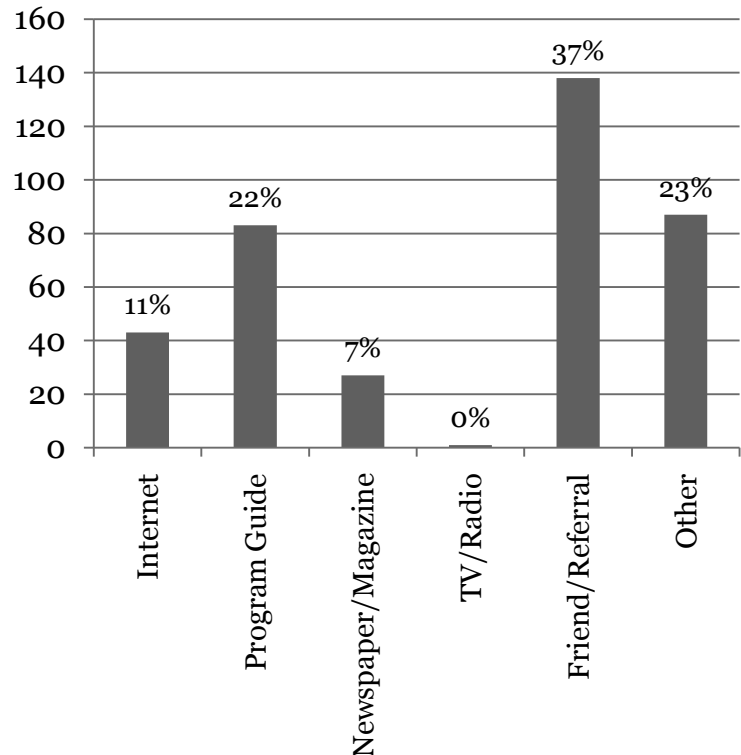
### Would You Recommend?



### How Often Do You Visit?



### How Did You Hear About Us?



## Conclusions

Survey collection for this period peaked in June, and over 400 surveys were collected in Q4 FY2008. Word of mouth advertising is the number one way people found out about us this quarter, an increase over this quarter last year as well as Q3 FY2008. Many discovered our facilities because of directional signage, living nearby and school trips. Internet referrals have also increased.

Survey collection and outreach this quarter has improved by over 280% from the same quarter last year, and over 80% since Q3 FY2008. Several facilities have stepped up survey collection and achieved the target of surveying at least 1% of total attendees: Black Hill Visitor Center, Brookside Nature Center, Lake Needwood Boats and Meadowside Nature Center. Brookside Gardens and South Germantown Splash Park and Mini-Golf are also key contributors for our overall survey collection improvement.

Program Quality is still the most important service factor overall, and 91% of users gave us a "Good" or "Excellent" rating in this area. This represents a 12% increase in customer satisfaction for this service area since the same quarter last year. Ninety percent (90%) rated us as "Excellent" or "Good" in Helpfulness, the second most important factor. Courtesy, the third most important factor, was given a 91% "Good" or "Excellent" rating by users.

At least 90% of users rated us as "Excellent" or "Good" in Program Quality, Activity Needs, Cleanliness and Safety, a significant ratings improvement from the same quarter last year in all three areas. Improved customer satisfaction could be the reason for the increased percentage of customers who are willing to recommend our facilities as well as the increase in responses from new customers.

There is room for improvement, however. Of the 11 facilities included in this report, only 36% met the target of surveying at least 1% of attendees, and some facilities that were open were not included at all due to the inadequate amount of surveys collected.