From: Huang, Wen
To: Edith Holleman
Subject: RE: Disappointment
Date: Thursday, April 19, 2018 10:55:00 AM

Dear Ms. Holleman,

Firstly, thank you for attending the meeting and gave us valuable feedback. I personally think we had a very good community meeting yesterday with a good turnout. After yesterday's face to face meeting, we have a much better understanding of the community's needs. We will adjust our initial design and schedule accordingly.

Secondly, I believe there were some misunderstandings between us when we had the phone conversation. Your perspective of a full-size athletic field could be very different from what a designer thinks. To me, the fields are already there, what we tries to do is to make them graded more evenly and slightly larger to meet the youth soccer size (for age group 6 and 8) so whoever use the fields will have a better play experience. I agree one of the options has a bigger field, but it is not our preferred option anyway, and it is still much smaller than a full-size athletic field. Same thing to "spectator viewing areas". But after yesterday's meeting, your concerns are received and we will respect the natural characters of the existing park that many residents cherish.

We usually do not put plans up prior to the first community meeting, because people will have different interpretation without hearing our explanation.

I will coordinate with our outreaching staff and see which boundary they use for the postcard distribution. We will adjust the boundary for the second community meeting. Do you mind sending me your address so we can see which area is missing from last distribution list? Or you can give me the street block that you live if you don't want to give the exact address.

Thank you again for taking the time and sharing your thoughts with us. I appreciate your continue attention to this project.

Wen Huang
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From: Edith Holleman [mailto:hollemanea@yahoo.com]
Sent: Thursday, April 19, 2018 6:56 AM
To: Huang, Wen <wen.huang@montgomeryparks.org>
Subject: Disappointment

On Tuesday at noon, I talked to you about the "improvement" plan for Silver Spring Park. I stated that the park was too small for athletic fields, spectator viewing areas and exercise stations. You appeared to express surprise that those items were mentioned in the preliminary design statement and indicated that they were not in the design.

Imagine my surprise at last night's meeting to see two over-designed options with a full-size soccer field and 1-2 other athletic fields and exercise stations and to hear about possible viewing areas in a tiny

neighborhood park -- as you define it.

I will file my formal comments later, but I would suggest the following for your future interactions with citizens:

1. Be honest about your plans and why you are doing them. Don't tell callers what you think they want to hear. It was clear at the meeting -- although unstated -- that someone who was using this neighborhood park for soccer for young children (mostly from outside the neighborhood) wants a full-size soccer field. Their use of the park was allowed because that is the kind of park it is. Everyone can use it for a variety of purposes. You took off from there to try to permanently change the entire use and design of the park.

2. If you want serious public input -- which is doubtful -- put up your design plans prior to the meeting so people can be prepared. Don't hit them cold.

3. I live one-half block from the park. I did not receive a post card about this meeting. Why?

Edith Holleman